1. Built continuous improvement culture that attracted and retained high-performing employees while reducing costs.
2. Delivered substantial cost savings by securing discounts from third-party logistics services providers.
3. Assessed and targeted customer needs to forge and cultivate productive relationships and maintain top satisfaction levels.
4. Negotiated with [Number] different freight companies and received annual contracts resulting in cost savings of [Number]%.
5. Handled day-to-day shipping and receiving overseeing more than [Number] packages per day.
6. Conducted research to address shipping errors and packaging mistakes.
7. Managed annual freight budget of $[Amount].
8. Managed over $[Number] in inventory and [Number] employees in [Number] square-foot warehouse for [Type] of company.
9. Expedited resolutions of shipping errors and packaging mistakes.
10. Led value-added customer service team that consistently over-delivered on customer expectations.
11. Formed strategic partnerships, established metrics and participated in complex negotiations.
12. Managed monthly freight cost reporting processes.
13. Implemented [Type] strategies to improve processes, systems and behavior.
14. Coordinated dispatching of [Number] drivers to accomplish daily delivery requirements.
15. Reviewed established business practices and improved processes to increase efficiencies and reduce expense without compromising customer service levels.
16. Directed logistics operations, including shipping and receiving of wide range of products daily.
17. Organized importation of [Type] and [Type] items via air and ocean.
18. Provided updates on critical shipments to corporate departments and customers.
19. Developed warehouse system that provided best cost with appropriate service levels to achieve organizational goals.
20. Administered sales orders, as well as processed and documented transactions.